

Quality Care Through Innovative Technology



Resident to Staff



Staff to Staff



Staff to Resident



Facility

Total  
Connectivity

## The Benefits

### Connectivity

PBX based technology, combined with the advanced features of the **igeacom** units provide total connectivity in "real time." Residents can reach staff, immediately, at any time. Staff can reach each other and respond to residents' needs, instantly and easily, from anywhere in the facility.

### Productivity

Quality of care is not the only thing that improves with the **igeacom**. So does the bottom line. Staff productivity increases with the connectivity. Menu and Activity buttons eliminate time-consuming inquiries from residents. Caregivers are able to prioritize calls and manage responses more efficiently.

Software applications enable detailed resident activity plus automatic reporting on calls and response times to provide total accountability for staff. You can also create staffing models that reflect actual resident needs and call activity cycles. Invoicing software also reflects the customization of the individual resident phone service.

### Peace of Mind

In an environment where response times can be a matter of life and death, real time connectivity is the biggest benefit to the level of care. No matter where residents are, they're connected to staff. This assurance is critical for facilities and for the families who are seeking the best possible care for their loved ones.



# IgeaCare

Building technologies that combine all your communication needs into one system



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# Breakthrough Technology

**T**raditional solutions are generally offered as one system for staff, another for wireless, another for reporting and invoicing and yet another for local and long distance telephone services.

The **igeacom** is a revolutionary telephony based nurse call device that allows solution providers the ability to integrate all the features and functionality of nurse call, security, wireless, local and long distance services into one solution. The result is total connectivity, inside and out.

The heart of a telephony based nurse call solution is the PBX, the size of which is determined by the facility size. It seamlessly links the various functions and systems together.

Residential and business lines are converted to the PBX, as are the security and alarm systems.

The Residential room telephone line provided by the PBX, handles the nurse call functionality.

The **igeacom** units and **igeacom** peripherals, once integrated with the PBX telephone system, keeps the resident connected to staff at all times. All **igeacom** wireless peripherals facilitate mobility, endless flexibility in both initial and redirection of a nurse call, built in escalation to any telephone(s) both inside and outside the facility and multiple call points incorporating traditional nurse call with new technology. All of our peripherals are seamlessly integrated enabling total connectivity.



## PBX

### Total Connectivity



**Wireless pull cords** can be installed in the residents bathroom, bedroom, or living area and can be moved around the room/suite to accommodate the residents placement of furniture. The **igeacom** wireless peripherals can be programmed to prioritize emergency calls based on call point. For example, a bathroom call can override a bedside call.

**Wireless (water resistant) pendants** provide added security via remote emergency calling. Picture a resident sitting on their chair and speaking to a family member on the telephone, suddenly the resident feels weak and falls to the floor. Recognizing the need for help, the resident presses the pendant around their neck. Immediately the telephone call is disconnected, the **igeacom** takes priority and makes the call to a staff member.

**Corridor single or multiple color dome lights** provide additional direction to nursing home staff by indicating the location of a call. These dome lights can be programmed to indicate the priority of the call source. For example, a red indicator light can be programmed to indicate that a bathroom pull cord device has been triggered.

**Water resistant traditional bedside push button call cords** provide instant two-way communication, "Resident to Staff - Staff to Resident." These devices can easily be programmed to prioritize emergency calls to meet the special care needs of a particular resident.

**Water resistant traditional hard-wired pull cords** also provide instant notification. These devices can also easily be programmed to prioritize emergency calls to meet the special care needs of a particular resident.



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